

Chester Village Resident Council Minutes
Thursday August 2018 at 2:00 pm in the Chapel

Attendees

Anne McGrath, Edward Lamb, Christina Coe, Sophie Antonopoulos, Elizabeth Bell, Khadija Hussain, Margaret Kent. Man Yee, Mary Hannon, Mona Hughes, Pearl Officer

Morgan Geast (Activation Manager), Magdalena (Food Services Manager)

Welcome

Members were welcomed and thanked for attending. The July minutes were read and reviewed. They were accepted by Ellen Little and Mary Hannon.

Business Arising from Previous Minutes

- No concerns at this time

Food Committee Report

- Magdalena read over the Food Committee minutes from August.
- Magdalena reminded everyone that there is always a second choice, and if that is still not wanted, the dietary aide can make a toasted cheese sandwich/peanut butter and other options.
- If anyone has specific needs, Magdalena or Lena (the Registered Dietician) are always available to discuss the matter in private.

Concerns Report

- None at this time

Quality Report

The following Resident Rights were read and discussed;

16. **EVERY RESIDENT HAS THE RIGHT** to designate a person to receive information concerning any transfer or any hospitalization of the resident and to have that person receive that information immediately.

17. **EVERY RESIDENT HAS THE RIGHT** to raise concerns or recommend changes in policies and services on behalf of himself or herself or others to

the following persons and organizations without interference and without fear of coercion, discrimination or reprisal, whether directed at the resident or anyone else,

i. the Residents' Council

ii. the Family Council

iii. the licensee, and, if the licensee is a corporation, the directors and officers of the corporation, and, in the case of a home approved under Part VIII, a member of the committee of management for the home under section 132 or of the board of management for the home under section 125 or 129,

iv. staff members

v. government officials

vi. any other person inside or outside the long-term care home.

Recreation Report

- Events for September were highlighted; Grandparents Day, Corn roast, Pub Night, Birthday Party. Oktoberfest will be held the first week of October.

Other Business

- Residents are looking forward to all the events for the rest of the year and specifically Christmas.

The meeting adjourned at 2:30 pm.



Ellen Little, Residents' Council Member