

Chester Village Resident Council Minutes September 20th 2018 at 2:00 pm in the Chapel

Attendees

Anne McGrath, Edward Lamb, Christina Coe, Sophie Antonopoulos, Elizabeth Bell, Joyce, Khadija Hussain, Margaret Kent, Man Yee, Mary Hannon, Ellen Little

Morgan Geast (Activation Manager)

Welcome

Members were welcomed and thanked for attending. The July minutes were read and reviewed. They were accepted by Edward Lamb and May Hannon

Business Arising from Previous Minutes

- No concerns at this time

Food Committee Report

- Food Committee Meeting will be held on September 24th 2018 at 11:00 am no the Amethyst Home Area. The Fall/Winter menu will be reviewed.
- Thanksgiving Menu was discussed and resident decided that they would like the same menu as last year, as they really enjoyed the variety and quality of the food.
- Tables will be set up for residents with guests, if they sign up before Wednesday October 4th.

Concerns Report

- Resident are still finding that the windows in the home area dinning rooms and main floor, dirty. Will this be cleaned before the end of the year?

Quality Report

- Ministry Of Health did an inspection recently, due to a some complaints with regards to the rejection of an application. After the inspections, they did not have any concerns. No questions from residents at this time.

The following Resident Rights were read and discussed;

1. Every resident has the right to exercise the rights of a citizen.
2. Every resident has the right to be told who is responsible for and who is providing the resident's direct care.

Recreation Report

- Events for October were highlighted; Thanksgiving Social, Fall leaves trip, Halloween Party with Dean Martin and Marilyn Manroe, Pub Night, Kids visits and Birthday Party.

Other Business

- Resident satisfaction survey questions were reviewed and accepted by the group. No changes at this time, all were satisfied with the presented questions.
- Residents expressed that they really do enjoy the spa program and find the staff really work hard to make the experience relaxing and enjoyable.

The meeting adjourned at 3:05 pm. The next meeting will be in October 24th at 2:00 pm.



Ellen Little, Residents' Council Member