

Chester Village Family Council
Minutes: November 28th, 2018

Present: Lynne Smith (Chair); Deidre Balyk (Secretary); Glenna Clayton; Beverley Desjardins; Dianne Surette; Carole Williamson; Mike Plouffe; Catherine Furgiuele; Lyndia Eberhardt-Butler; Cynthia McCarrey; Diane Klim; Tracy Torrance;

Regrets: Gary Schleiffer

Old Business:

Lynne reviewed Cynthia's response to our question about the disposal of items left behind when residents' rooms are emptied by family members. Members present could understand the difficulties involved in this matter and agreed that family members should take responsibility for clearing out rooms completely

Committee Reports:

(1) Staff Awards:

The winners for the fourth quarter of 2018 (October, November, December) will be selected at the end of December.

(2) Quality Care: (October meeting)

(i) Lynne summarized a report from Gina about the new Behavioral Resource Team to which a total of 12 residents have been referred at this time. Lynne will be contacting Gabriella to ask her to speak to us about this new team at our January meeting.

(ii) She also summarized the Falls report from the physiotherapy department covering the first six months of this year. From January to March, the total number of falls was lower than for the last two years; however, the total number from April to June was higher. It was pointed out that there are many falls which can be attributed to the same residents falling several times.

(iii) Finally, Lynne read a section from the minutes of October's Quality Care minutes which showed that Cynthia and Gina had attended a session with Dr. David Heard to collect information about his Butterfly Home concept. Cynthia also had the opportunity to question Dr. Heard further at a subsequent Alliance meeting. They learned that there is an

initial cost of \$100,000 to cover the assessment, consultation and staff education in addition to an annual commitment to be accredited as a Butterfly Home. Extensive structural changes would have to be made to the dementia unit along with a need to change the staff ratio to 1:5. Though there is certainly agreement that this concept has the potential to improve the care and quality of life of the residents, it represents a huge financial challenge and conflicts with MOHLTC standards. Management is committed to looking at some training that could be implemented as part of the concept.

Note: Lynne was unable to attend the November Quality Care meeting and will bring updated information to us at our next meeting.

(3) Fundraising Committee:

Deidre reported that we have passed the \$4000 level in donations to date. Our presence at the Bazaar was very successful...especially with volunteers circulating with the robotic cat and two of the baby dolls. There has been an insert prepared to be sent out with the November billing and Lynne has also sent an e-mail reminder to all Family Council members with a link to Chester's donation page. We have been given permission to set up our Fundraising display in the lobby on December 3rd during the Tree Trimming party in addition to having a presence at the Wine and Cheese on Dec. 18th. Deidre told us that we had collected some donations from community members who sang carols with the residents in Village Hall after their nearby tree-lighting ceremony. (This was a new event for Chester and it is hoped that it will become an annual tradition as it served to introduce community members to our facility and was well-attended.) Deidre reminded us that just \$50 from each resident's family would bring us to our goal of \$10,000.

New Business:

(i) Lynne circulated a poster about the TEACH program which will be offered to family caregivers at Providence Healthcare in December. She also noted that we should be aware that such workshops are specifically

intended for family caregivers and are not usually suitable for staff training.

(ii) Lynne also circulated a list of December events which had been prepared for us by Morgan and reminded everyone not to miss the Wine and Cheese on Dec. 18th.

Questions and Concerns:

For Cynthia:

One family member asked if it was possible to paint residents' rooms in more cheerful colours and to have some variety as well in our colour scheme. **I would have to bring this to the Board. We meet again in January and I will put it on the agenda for then.**

For Morgan:

A family member wondered if it would be possible to include more vendors of interest to residents at our Bazaar. It was suggested that there could be small, inexpensive items like those on the Café cart which is very popular with many residents, and items such as small potted plants which residents could use in their rooms. **A call for vendors is posted in the local papers and posters placed in the community in advance of the Bazaar. If any family members know of vendors with those items, please forward their contact info to Morgan. As well, Morgan will be on the lookout for the same.**

Notes of Appreciation:

All members present appreciated the extensive list of holiday-themed activities for December and we all look forward to attending as many of them as possible. **Thanks to the Family Council for supporting all of our events and helping out whenever possible. We look forward to celebrating the Holiday Season with our residents and families and look forward to making it a special time for all.**

Next Meeting: Wednesday, Jan. 30th, 2019 at 6:30 pm in the Board Room.

****Please note that there is no meeting scheduled for December.**