

**Chester Village Family Council**  
**September 27, 2023**

**Guest Speaker Cynthia Marinelli (CEO)**

Cynthia reminded everyone that Family Council notices and minutes are always e-blasted to all family members on Chester's contact list. If you would like to be added to that list, simply send your email address to [layla@chestervillage.ca](mailto:layla@chestervillage.ca)

As of October 1<sup>st</sup>, masking will be reinstated for all visitors who are engaging with residents throughout the home, except when outdoors. Chester has a good supply of masks for anyone who needs one...just ask at Reception. We understand that it's difficult for residents not to be able to see the faces of their visitors and because of this, we know that masks are sometimes removed in resident rooms. Please make sure that you do not visit if you are not feeling well and be sure to continue with frequent hand washing when you do visit. Testing of visitors is no longer required, but Chester does have a supply of tests available if you require one.

In the area of outbreaks, there have been no cases of Covid since May, but flu season is expected to be very aggressive this fall and winter. There have been cases of RSV recently; all residents affected have recovered. RSV is similar to the common cold virus but its effect on the elderly, young children, and those with compromised immune systems can be very dangerous, leading to pneumonia and serious respiratory problems. There has been a vaccine developed against RSV and it will be made available to residents, along with the regular flu vaccine. The most recent Covid vaccine will also be offered to residents as long as it has been more than 6 months since their last covid vaccine or 3 months since recovering from a case of Covid. Supply issues will not permit Chester to offer the RSV or Covid vaccines to family members, but we are hoping there will be clinics organized and advertised in the home for the flu vaccine for anyone interested. Cynthia also agreed to send out information about where to get the Covid vaccine when it becomes available.

Cynthia had information about changes made in the process of handling complaints and/or concerns. The government has mandated an addition to the complaint form which provides the complainant with contact information for the Ministry's Action Line and the Ombudsman. The intent is to make certain families know that there is a next step if they are not convinced that their concern has been successfully addressed. This is in no way a shirking of responsibility by care facilities...it is a legal requirement. Cynthia also noted that minor complaints which are handled satisfactorily and in a timely manner are not required to be documented.

## Other News

Lynne reminded us of the very successful and well-attended presentation on Dementia recently done by Sasha Johnston. If you missed it and would like a summary, send Lynne a note and she will send you a copy. She feels that it would be worthwhile to organize more of these education sessions, perhaps with help from Christine Fleming (Chester's staff educator). If you have a topic you would like to see covered, please let Lynne know.

Lynne shared with us a list of upcoming events and activities she received from Morgan (Activation Manager). They are outlined below:

*1) Please sign up at the front desk or with an activation staff member for any of these 3 events....*

### Trips

Brickworks Oct 4<sup>th</sup>

Eglinton Square Oct 19<sup>th</sup>

**Dinner Club** – Filipino Oct 20<sup>th</sup>

*2) Specific times for the following events will be listed on the calendar in each resident room. Sign up is not required.*

## Upcoming events

Mon Oct 2<sup>nd</sup> Music with Emilio

Sat Oct 7<sup>th</sup> Music with 2B1

Sun Oct 8<sup>th</sup> Thanksgiving socials on the home areas

Sunday Oct 15<sup>th</sup> Music in the Village Hall

Wednesday Oct 25<sup>th</sup> Oktoberfest with Concerts in Care

Thursday October 26<sup>th</sup> Fall Fair – All things Fall 😊 Games and treats in the Garden 10:30 am -3:30 pm

Saturday Oct 28<sup>th</sup> Mostly Madrigals performance

Mon Oct 30<sup>th</sup> – Halloween Pub Night

Oct 31<sup>st</sup> Halloween Parade and Halloween Bingo

\*Pet visits and home area sing-a-longs with entertainment weekly, please refer to calendar

\*Finalizing intergeneration programs with Local school

\* Indigenous event was postponed due to entertainer illness, waiting for make up time and date.

Morgan wanted us to know that she is still waiting for some entertainer names and that all items are subject to change. Be sure to check the calendars in resident rooms as well as the posters near the nursing desk and in the elevators.

**Next Meeting: Wednesday, October 25th**