

Chester Village Resident Council Minutes

November 29th 2024 - Village Hall

Attendees

Heather, Bessie, Thomas, Margaret, Jeanette, Diane, Mandy, Heather, Maria, Khadija, Sandra, John

Morgan Geast (Activation Manager) Claudia (Food Services Manager)

Welcome

Members were welcomed and thanked for attending. The October minutes were read and reviewed.

Business Arising from Previous Minutes

- No follow up required at this time

Food Committee Report

- November Food Committee meeting minutes from were read and reviewed.
- New Fall/Winter menu was implemented November 25th .
- December Christmas Dinner discussed and menu finalized
- Next Food committee meeting is scheduled for December 4th at 2:00 pm

Concerns Report

- Call Concerns read and no further concerns at this time

Quality Report

- The following Resident Rights were read and discussed,
- 20. Every resident has a right to ongoing and safe support from their caregivers to support their physical, mental, social and emotional wellbeing and their quality of life and to assistance in contacting a caregiver or other person to support their needs. 21. Every resident has the right to have any friend, family member, caregiver or other person of importance to the resident attend any meeting with the licensee or the staff of the home. 22. Every resident has the right to designate a person to receive information concerning any transfer or any hospitalization of the resident and to and to have that person receive that information immediately.
- Reminder that the Satisfactions survey is currently being offered. The survey will be conducted by Survey Monkey. Residents have multiple options to complete the survey all confidentiality. Volunteers and students will be supporting residents using tablets and paper copies if needed.

Recreation Report

- Events for December were highlighted.
- Many parties, including the tree trimming, and Open house will offer opportunities for families and friends to come together.

Other Business

- None at this time

The meeting adjourned at 3:10 pm. The next meeting will be December 30th at 2:00 pm.

Jeanette Day
Residents' Council Member

Cynthia Marinelli
CEO