

Chester Village Long Term Care

RESIDENTS' COUNCIL MEETING MINUTES

Date: Thursday, May 28th 2026

Time: 10:45 AM

Location: Village Hall

Resident's Councils Representatives:

Heather McCormack (Resident Council Representative)

Thomas Gilmore (Second Representative)

Resident Council Assistant:

Bethesda Galindez (Activation Manager)

Approved Guest(s):

Activation Aide(s) to support meeting. Andrea Macina, Volunteer Services Coordinator.

Residents in Attendance: Heather M., Jane B., Michael B., Thomas G., Colin B., Earl P., Khadija H., Leonard D., Man-Yee K., and Marlene C.

CALL TO ORDER: WELCOME, ADOPTION OF AGENDA

Call to Order: 10:45 AM

By: Bethesda G.

OARC Opening Guidelines

Read By: Bethesda G.

Review of Previously Approved & Business Arising from Previous Minutes

During the April Residents' Council meeting, residents reviewed the next set of Residents' Bill of Rights, focusing on proper care, knowing their caregivers, and privacy during treatment.

Subcommittee updates highlighted strong satisfaction with recent menu items, planning for Mother's Day meals and décor, and positive feedback on the expanded Spring/Summer menu, with one request to improve the lamb used in the curry. Residents expressed appreciation for the Meet & Greet with management and requested that the Volunteer Services Coordinator attend the next session. Administration provided updates on a grant proposal to improve accessibility, including balcony upgrades, and shared information about the Falls Detection Sensor Pilot, clarifying that the sensors are not cameras. Residents also discussed elevator capacity, visitor identification practices, and were informed that staff and volunteers will be reminded to keep name tags visible. Activation updates included upcoming pet therapy visits, Garden Day, the first

Chester Village Long Term Care

BBQ of the season, and added balcony cleaning time. Dinner Club menu ideas were shared, and residents agreed to a possible price increase due to rising food costs. The Quality Improvement Plan review continued with survey results and a CEO update. Residents also raised concerns about noise and foot traffic during meals, requesting a quieter dining environment to support comfort and well-being.

Approved by: Heather M.

REGULAR BUSINESS

Agenda and/or Business Arising

- Resident Bills of Rights Review
- Home Update and Discussion
- Meet & Greet with Volunteer Services Coordinator

Residents' Bill of Rights Review

Previously reviewed Residents' Bill of Rights #16-18

Read by: Bethesda G.

Section 4: Right to quality care and self-determination

19. a. Plan of care:

“Every resident has the right to participate fully in the development, implementation, review and revision of their plan of care.”

19. b. Consent to treatment:

“Every resident has the right to give or refuse consent to any treatment, care or services for which their consent is required by law and to be informed of the consequences of giving or refusing consent.”

19. c. Decisions about your care:

“Every resident has the right to participate fully in making any decision concerning any aspect of their care, including any decision concerning their admission, discharge or transfer to or from a long-term care home and to obtain an independent opinion with regard to any of those matters.”

Chester Village Long Term Care

19. d. Health records:

“Every resident has the right to have their personal health information within the meaning of the Personal Health Information Protection Act, 2004 kept confidential in accordance with that Act, and to have access to their records of personal health information, including their plan of care, in accordance with that Act.”

20. Support from caregivers:

“Every resident has a right to ongoing and safe support from their caregivers to support their physical, mental, social and emotional wellbeing and their quality of life and to assistance in contacting a caregiver or other person to support their needs.”

21. Bringing people to meetings:

“Every resident has the right to have any friend, family member, caregiver or other person of importance to the resident attend any meeting with the licensee or the staff of the home.”

Subcommittee Reports

I. Jade Home Area:

No meeting was held for the Jade Home Area in May. A meeting will be held in July 2026.

II. Food Committee:

- a. Residents discussed that BBQ season is ongoing.
- b. Residents requested a follow-up on replacing forks.
- c. Residents requested to review Romaine Lettuce as it was too hard.

Home Updates and Discussion

Meet & Greet:

The residents appreciated the Meet & Greet with the management staff, Andrea M. Andrea was able to answer and explain what her Volunteer Coordinator Role is at Chester Village. They would like to invite the Assistant Director of Care and the Staff Educator to the next meeting.

Program Area: Activation

Bethesda, the Activation Manager, has returned for vacation. June is a very busy month as it is Pride Month, National Indigenous Month, and Senior’s Month. In addition, Home will be celebrating the World Cup FIFA 2026 and adding it on the TVs around the Home.

Chester Village Long Term Care

Resident Discussion(s):

At this time, the residents did not have any concerns.

ADJOURNMENT

- **Time:** 11:45 am
- **Adjourned by:** Bethesda G.
- **Seconded by:** Earl P.

NEXT MEETING

- **Date:** Friday, June 26th, 2026
- **Time:** 10:30am
- **Location:** Village Hall
- **Invited Guests:** Christine Fleming, and Linda Qi.

MINUTES APPROVED BY

Heather McCormack, Resident's Council First Representative

X 
Resident's Signature

Date: June 25 2026

Morgan Geast, Administrator


Administrator's Signature

Date: June 25 2026