

**Chester Village Residents' Council Minutes**  
**Thursday March 28<sup>th</sup> 2019 at 1:30 pm in the Chapel**

**Attendees**

Elizabeth Bell, Grace Sum, Ellen Little, Rachelle Galloway, Gillian, Khatidja Hussain, Anne McGrath, Christina Coe

Morgan Geast (Activation Manager), Magdalena (Food Services Manager)

**Welcome**

Members were welcomed and thanked for attending. The February minutes were read and reviewed. They were accepted by Grace Sum and Ellen Little.

**Business Arising from Previous Minutes**

None at this time

**Food Committee Report**

- Food Committee meeting minutes from March were read and reviewed.
- The Easter dinner was reviewed and decided on by the resident council. A poster will be placed at the front desk for guests to purchase and be able to join the dinner services within in the home area.
- Spring/summer menu was reviewed and approved by the Food Committee. The new menu will be implemented on April 8.
- Stuffed peppers was chosen for the "Special Meal option for April" and it will be offered on April 30<sup>th</sup>.
- Next Food Committee Meeting will be held Thursday April 18<sup>th</sup> at 11:00 am in the Amethyst home area.

**Concerns Report**

- None at this time

**Quality Report**

- The Quality Improvement Plan (QIP), progress report from the 2018/2019 QIP was reviewed.
- The results from the November 2018 Annual Satisfaction Survey, were presented and discussed. The three areas for improvement were highlighted and approved by the Residents' Council.
- The QIP for 2019/2020 was presented to the group for discussion and review.

- It was announced to the Residents' Council that a Capital Investment of over 100 thousand dollars was approved by the Chester Village Board of Directors. This has been allotted to purchase new dining room tables and chairs for all seven home areas. The tables are specialized for communal dining, as each table can accommodate 4 different preferred heights. The table is divided into four portions, and has the ability to be moved to each person's desired height. The new furniture is expected to be delivered by the end of May 2019.
- The following Resident Rights were read and discussed. 25. *EVERY RESIDENT HAS THE RIGHT to manage his or her own financial affairs unless the resident lacks the legal capacity to do so.* And 26. *EVERY RESIDENT HAS THE RIGHT to be given access to protected outdoor areas in order to enjoy outdoor activity unless the physical setting makes this impossible.*

### Recreation Report

- Events for April and May were highlighted; Volunteer Appreciation Week, Easter weekend events, Mother's Day and increased gardening programs
- A Resident Outing Survey developed by one of the members and reviewed by the Council, was completed. Data is now being compiled and will be presented at the next meeting.
- Allyson Nowell, has offered to attend the next Residents' Council Meeting to discuss "Palliative Care and planning for End of Life". The Residents' Council approved for her to present to the group and invite all residents to attend this important topic.

### Other Business

- None at this time.

The meeting adjourned at 2:25 pm. The next meeting will be April 24<sup>th</sup> at 2:00 pm in the Village Hall.



Ellen Little, Residents' Council Member

