

**Chester Village Residents' Council Minutes**  
**Thursday May 30<sup>th</sup>, 2019 at 1:45 pm in the Chapel**

**Attendees**

Elizabeth, Grace, Ellen, Rachelle, Margaret, Khatidja, Anne, Trudy, Ted, Gillian

Morgan Geast (Activation Manager), Magdalena (Food Services Manager)

**Welcome**

Members were welcomed and thanked for attending. The April minutes were read and reviewed. They were accepted by Grace Sum and Ellen Little.

**Business Arising from Previous Minutes**

None at this time

**Food Committee Report**

- Food Committee Meeting minutes from May were read and reviewed.
- Food Services Quality Program: The special meal for the month for June is Chicken Cordon Blue, Mashed Potatoes, Oriental Mix Vegetable and will be offered on all home areas on Friday June 28.
- Father's Day will offer a special dinner for all residents to enjoy in their home area.
- BBQ's will be starting every Wednesday in the month of June. The first will be held in the courtyard and rotating throughout the building during each month. Please check your calendars for time and location details.
- Next Food Committee Meeting will be held Thursday June 13<sup>th</sup> at 11:00 am in the Amethyst home area.

**Concerns Report**

- None at this time

**Quality Report**

- Coming from the Quality Improvement Plan, in order to improve *staff response time when a resident need something*, each home area will be paying closer attention to the time taken to respond to call bells, and will be working to decrease the average times within their home area.
- The 5-minute difference program will be continuing, encouraging every staff within Chester Village to visit with one newly assigned resident each day for 5 minutes, where they can discuss non-care related items. The staff have

expressed satisfaction with this program and look forward to the program going forward.

- Residents expressed satisfaction with the new capital project of new dining room tables for each home area dining room. They are looking forward to the new chairs to match.
- The following Resident Rights were read and discussed. 1. **EVERY RESIDENT HAS THE RIGHT** to be treated with courtesy and respect and in a way that fully recognizes the resident's individuality and respects the resident's dignity. 2. **EVERY RESIDENT HAS THE RIGHT** to be protected from abuse. 3. **EVERY RESIDENT HAS THE RIGHT** not to be neglected by the licensee or staff.

### Recreation Report

- Events for June and July were highlighted; Father's Day, Hands on Exotic, Glamour Day, Drumming program, First Day of Summer Party, new entertainment and increased gardening programs
- Outing to High Park needed to be changed, due to the City of Toronto changing and enforcing, no vehicles within the park during the Cherry Blossom Festival. The trip was changed to a "Road Trip" and the residents expressed satisfaction from the alternative trip.

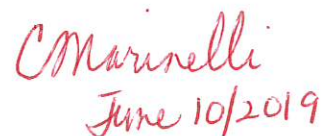
### Other Business

- It was announced that the Environmental Services Manager, has resigned and Chester Village is currently in the process of looking to fill the position.

The meeting adjourned at 2:30 pm. The next meeting will be June 27<sup>th</sup> at 2:00 pm in the Chapel.



Ellen Little, Residents' Council Member



June 10/2019