

# **Chester Village Resident Council Minutes**

## **October 23<sup>rd</sup> Village Hall 2pm**

### **Attendees**

Khadija, Diane, Betty, Janet, Heather, Rita, Margaret, Jeanette, Charles F, Mandy

Morgan Geast (Activation Manager) Magdalena (Food Services Manager)

### **Welcome**

Members were welcomed and thanked for attending. The September minutes were read and reviewed.

### **Business Arising from Previous Minutes**

No concerns at this time

### **Food Committee Report**

- Food Committee meeting minutes from October were read and reviewed.
- Special meals for November were discussed.
- Magdalena announced to the group that she has decided to move on from Chester Village and thanks all the residents for their care and enjoyed supporting resident needs over the years. Chester Village will be looking for a replacement over the weeks ahead, for a seamless transition.
- Next Food Committee meeting TBD.

### **Concerns Report**

- *Does the Bath shift get covered when someone is not able to work. And if it is replaced can we still get a bath? Please see responses attached.*
- *The smell of Gas is very strong from next door at the gas station. Is there anything that can be done? Please see responses attached.*

### **Quality Report**

- Resident and Family Satisfaction Survey will be conducted in November. This is a great opportunity for residents to give feedback on the care provided and
- The following Resident Rights were read,
  25. Every resident has the right to be provided with care and services based on a palliative care philosophy.
  26. Every resident who is dying or who is very ill has the right to have family and friends present 24 hours per day.

## **Recreation Report**

- Events for November and December were highlighted.
- The Christmas Bazaar will be held this year as a Chester Village event and not open to the community. A variety of wares will be sold and a bake table.
- Residents expressed enjoyment for outings to the mall and parks in the summer.
- Residents requested more entertainment on the home areas and appreciate the variety.

## **Other Business**

- None at this time

The meeting adjourned at 3:00 pm. The next meeting will be November 21<sup>st</sup> at 2:00 pm.

Residents' Council Member